



Operations Manager – Rental Equipment

Port Moresby, Papua New Guinea

Ready to Lead the Next Phase of Growth?

High Arctic Energy Services is growing, evolving and investing in the future—and we're looking for a driven operational leader to be part of it.

With a strong reputation throughout Papua New Guinea and a growing footprint across the industrial, energy, mining and construction sectors, High Arctic is experiencing significant momentum. Our appointment as an Authorised Atlas Copco Distributor, continued fleet investment and expansion of the Rentals division have positioned the business for its next phase of growth.

Reporting directly to the General Manager – Rental Equipment, you will lead safe and efficient rental contract execution across mobilisation, operational delivery, maintenance coordination, fleet readiness, compliance and demobilisation.

This is a residential Port Moresby-based role operating on a family-friendly Monday to Friday roster, making it an attractive opportunity for professionals seeking long-term career growth and lifestyle stability in PNG. PNG Nationals and current in-country expatriates are strongly encouraged to apply.

You'll be joining a leadership team that is passionate about growth, innovation, safety, developing national capability and delivering exceptional outcomes for customers throughout Papua New Guinea.

For the right person, this is more than a job—it's an opportunity to build something, leave a legacy and carve out a long-term leadership career with one of PNG's most recognised industrial services businesses.

Key Responsibilities

- Lead safe and efficient end-to-end rental contract execution from mobilisation through operational delivery, maintenance coordination and demobilisation.
- Ensure fleet reliability, utilisation, compliance and readiness across cranes, generators, compressors, pumps, telehandlers, EWPs, camps and heavy support equipment.
- Coordinate logistics, maintenance activities, inspections and operational resources.



- Act as the primary operational contact for customers during active hires, ensuring clear communication, rapid issue resolution and high service standards throughout the contract lifecycle.
- Build and maintain strong relationships with customers, contractors and internal stakeholders.
- Lead, mentor and develop operational teams, with a strong focus on developing national employees, succession capability, safety, accountability and continuous improvement.
- Drive operational excellence through planning, cost control, equipment performance and process improvement.
- Support business growth through customer engagement, operational expertise and strategic fleet planning.
- Support business growth by understanding the rental sales process, identifying customer opportunities during active hires, and working with the Sales Manager to develop leads into practical rental solutions.

Why You'll Love This Opportunity

This is a rare opportunity to join a growing and well-established PNG business at an exciting point in its evolution. We Offer:

- Generous remuneration package
- Company-provided vehicle
- Family-friendly Monday to Friday roster
- Senior leadership role with autonomy and influence
- Exposure to major mining, energy, construction and industrial projects
- Genuine opportunity to shape a growing business unit
- Long-term career development and progression opportunities

If you're looking for a role where you can make a genuine impact while enjoying an attractive expatriate-style package and lifestyle-friendly roster, this is an opportunity not to be missed.

About You

You are an experienced operational leader with a strong background in heavy equipment rentals, mining, construction, oil & gas, logistics or industrial services.



Essential

- Proven experience leading operational teams and managing complex mobilisation, logistics and field operations.
- Strong technical understanding of cranes, generators, compressors, pumps, telehandlers, EWPs, camp assets and heavy support equipment.
- Strong leadership, communication and stakeholder management skills.
- Commercially minded with the ability to balance customer outcomes, operational performance and cost control.
- Commercially aware, with an understanding of the rental sales process and the ability to identify customer needs, leads and growth opportunities through day-to-day operational engagement.
- Commitment to safety, compliance and continuous improvement.
- Current driver's licence and ability to travel throughout PNG as required.

Highly Regarded

- Understanding of PNG business practices, stakeholder management and cultural environments.
- Trade, technical, engineering or operational qualifications.
- Experience using maintenance or asset management systems (CMMS).
- **Candidates with demonstrated PNG experience and established professional networks within PNG will be highly regarded.**

Apply Now

This is your chance to play a key leadership role in a business that is investing heavily in its future, expanding its market presence and building a world-class rental equipment operation across Papua New Guinea. If your experience, skills, qualifications, and attributes meet the above-nominated specifications, please email your CV, Qualifications, References, and Licenses to: **jobspng@higharctic.com**

Applications Close: 31st July 2026